## From the CEO

Since the company was founded in 1978, it has been our goal to provide our customers worldwide with the best customer flow systems on the market. We constantly strive to embrace the latest technology in both hardware and software.

A key aspect of our work has always been our commitment to quality. The decision to become ISO certified in 1995 was a natural one, and since then, we have continuously worked to renew and further develop our quality efforts in all areas. The next step was environmental certification in 2009.

Our commitment to quality and the environment never ceases. It focuses on continuous improvements and meeting or exceeding the regulations and legislation imposed on us by society. Our environmental efforts are characterized by a holistic view from raw material to finished product, use, and waste management. Employees work daily with their personal responsibility for health, environment, and quality within the company, and we are proud of the development each employee has achieved with us in these areas. Awareness now extends beyond the workplace.

The goal of our environmental efforts is to promote sustainable development with a general conservation of natural resources. Our internal processes and policies form the basis for all quality and environmental improvement measures within the company, and it is the collective task of all employees to realize these. It is a true pleasure to work with this hardworking and dedicated group of employees.

Jan-Erik Håkansson, CEO